



Kanopy FAQ for Patrons

Who can use Kanopy through NMCL?

Any adult (18+) card holder in good standing.

How much does it cost?

Kanopy is free for adult patrons. Kanopy can be accessed through your computer, android and iOS devices, Roku, and many smart TVs.

Is Kanopy like Libby?/ What If I already have Libby?

Kanopy and Libby are both apps created by Overdrive. If we have already set you up with access to Libby, you can download the Kanopy app and use your Libby credentials to log into Kanopy right away. They each require their own dedicated app.

How do I get set up to use Kanopy through NMCL if I do not have Libby?

Contact your local branch librarian, call us at (573)379-3583, or email us at info@newmadridcountylibrary.com. We will set you up with your initial login credentials within 48-72 hours. Bonus, if you choose, you can also download Libby for ebooks, audiobooks, and digital magazines!

Once you have your login credentials, you can download the app. Kanopy will verify your card and then it will prompt you to set up an account with your email address.

How does the ticket system work?

Each patron will get 25 tickets per month to use to watch selections in Kanopy. These tickets do not roll over and will reset at the beginning of each month. Each title has its own ticket cost with some items costing 0 tickets and some costing 5 or more. Kanopy Kids titles cost 0 tickets.

Are there any parental controls for Kanopy?

Yes, there are some parental controls for Kanopy. Kanopy Kids is its own section separate from the main Kanopy page. Once the parental lock code has been set, you can not leave the kid's section without using the code. The first time that you click on the Kids button, the application will prompt you to go to settings to set your lock code. The code is a 4 digit number that you pick.

Be aware that in the main section of Kanopy there are R and MA rated materials as well as Family Friendly items and the adult card holder is responsible for monitoring their youths' use of Kanopy.

